



*Kathy Kilby and
Drew Bennett at
Compic Bingo*

If you have some news to share or simply have something to buy or sell, we will be happy to include it in the next issue.

Phone Amanda on 6334 4911

From the Community Access Manager

The first half of 2009 has been a very busy time at NOSS. We welcome new staff and clients to the organisation.

On a sad note two friends of NOSS, Kerry Lodge and Cheryl Shuttleworth passed away. Our deepest sympathy to their loved ones.

Many support workers are completing their Cert IV in Disability Work through SET at present and we are seeing the results in a better informed and more professional workforce. Thank you to those people for their hard work and to our Training Consultant Lynne Corbet from SET who is so flexible with our needs.

Our first general staff meeting has also been held and feedback received from all those who attended has been very positive. Another meeting will be arranged shortly!

Regards
Georgie Hall

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Royal Launceston Show - Friday 9th October

The majority of NOSS clients go to the Launceston Show. The cost of entry is \$5 for each client. The entry cost needs to be forwarded to NOSS office before the day. Clients may also require additional funds for lunch, show bags etc.

Ideas for Winter Activities

Whilst it is not always easy to find a range of suitable activities during the winter months, there are a variety of activities which NOSS clients can access:

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| <ul style="list-style-type: none"> • Making soup or snacks • Craft activities at NOSS • Activities at various Neighbourhood Houses • Museum • Bowling • YMCA—the fitness room is available for use Monday to Thursday 9.30am to 1pm and 2.30pm to 9pm. Go individually or organise a group to hire the room • Movies • PCYC • Auctions • Bunnings • New Horizons Club | <ul style="list-style-type: none"> • Swimming • Adult Education Programs • Casino • Independent Services Programs • Pamper sessions • Indoor bowls • Gyms • TASRAD • Join a speciality club ie lawn bowls • Sailability • Ask the people at the client's residence if the client can do any shopping during NOSS time. • Wattle Group activities • Create a drama class • Library |
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All client's persons responsible can have input into the client's daily activities at NOSS. If you have a suggestion as to a particular activity please contact Georgie on 0363 344 911.

Policy Changes

The Counselling and Discipline Policy has been revised and a new H R Policy has been created. If you would like a copy of the policies please contact Amanda on 0363 344 911 and a copy will be sent out.

Consumer Focus

Outcome:

Consumers receive services that respect their rights and are responsive to their needs and desires.

Why is this standard important for consumers:

Continuous quality improvement against this Standard gives consumers confidence that the service supports them to develop and maintain health and wellbeing, meaningful participation in activities and the community, achieve positive lifestyle outcomes, and respect for consumer choice.

Why is this standard important for organisations:

Continuous quality improvement against this Standard assists community sector organisations to deliver services, and have consultative planning processes in place, that meet the individual needs of consumers.



Stewart Wrigley at Ten Pin Bowling

Board Member Profile - Dennis Cook



Dennis Cook

Dennis has been Secretary of the NOSS Board of Governance since the 2002 Annual General Meeting and is currently the Acting President of the Board.

Dennis was born in England but has been an Australian citizen for over 30 years. Married to Jill for 36 years, Dennis has two children – Catherine, who is a nurse currently working abroad in the United Kingdom, and Matthew who teaches maths and science in addition to training horses part time.

Formerly a metallurgical and materials engineer teacher for TAFE in NSW, Dennis has also had extensive experience within the Disability sector. He was a citizen advocate for people with a disability for seven years, and was the learning assistance program volunteer, teaching maths at Exeter High School, for over ten years.

Recycling

Stewart (a client of NOSS), with Albert's assistance, recycles cardboard, aluminium cans, plastic and glass bottles etc. Can all such items please be placed in a crate for recycling instead of in the rubbish bin. Also can people please bring in their aluminium cans for Stewart to recycle.

Buy and Sell

FOR SALE by Bluegum

Bags of Bark \$4 per bag. Please see NOSS office if you would like to buy any.

If anyone has anything to sell, give away, or would like to buy something let Amanda know so that the item(s) can be advertised in the next newsletter.

Association Membership

The NOSS Association is a group of interested community members who support the goals of NOSS.

If you wish to join the Association, the membership is only \$5.50 per annum. Please complete an application form which is available from the Office.

Individual Personal Plans

Client's Individual Personal Plan meetings have begun to take place. All interested parties are welcome to attend. Individual Personal Plans will be developed and distributed to interested parties.

Staff Changes

We would like to farewell Greg Searle, Michelle Donnelly, Marie Lodge, Margaret Flannery, Sue Van der Molen and Greg Giles. We wish them all the best in their future endeavors.

Welcome to the following new staff:

Jane Lee	Kathryn White	Peter Kohlenbecker
Mahrcus Robinson	Dalene Francis	Justin Howard
Karen Cassidy	Jodette Chenery	Rebecca Worland
Debbie Dudman	Debbie Sweet	Sandy Evison

Public Holidays

The following public holidays are applicable to all NOSS employees and hence client support is not provided on these days.

Eight Hour Day in March
 Easter Good Friday
 Easter Monday
 ANZAC Day in April
 Queen's Birthday in June
 The Thursday of the Royal Launceston Show
 Recreation Day in November

Quote of the Month

Do not anticipate trouble, or worry about what may never happen. Keep in the sunlight.

Benjamin Franklin (1706-1790)

MISSION STATEMENT

NOSS will work with and for people with a disability to enhance their quality of life through the provision of support in activities which promote their involvement in the community.